

1 YouTestMe GetCertified Knowledge-testing Platform

#	Features	STARTER Conduct a limited number of professional tests for a smaller number of users	BASIC Create a complete LMS for taking training courses, surveys, and tests	STANDARD Personalize your application and store an unlimited amount of data	ENTERPRISE Integrate your application with other software and customize any feature	ENTERPRISE PLUS Handle complex testing, integration, and development processes
1	User Organization	Yes	Yes	Yes	Yes	Yes
2	Test Generator	Yes	Yes	Yes	Yes	Yes
3	Testing Sessions	Yes	Yes	Yes	Yes	Yes
4	Question Pools (Banks)	Yes	Yes	Yes	Yes	Yes
5	Report Builder	Yes	Yes	Yes	Yes	Yes
6	Certificates	Yes	Yes	Yes	Yes	Yes
7	Grading Scales	Yes	Yes	Yes	Yes	Yes
8	Audit Trail Reports	Yes	Yes	Yes	Yes	Yes
9	Data import/Export using Predefined Excel Templates	Yes	Yes	Yes	Yes	Yes
10	Browser Lockdown	Yes	Yes	Yes	Yes	Yes
11	Self-help Center with FAQ, Instructional Videos and Step-by-step Manuals	Yes	Yes	Yes	Yes	Yes
12	Data Encryption In-transit	Yes	Yes	Yes	Yes	Yes

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13	Paper-based Testing	Yes	Yes	Yes	Yes	Yes
14	Roles: Administrator, Instructor, Student	Yes	Yes	Yes	Yes	Yes
15	Custom User Roles	No	Yes	Yes	Yes	Yes
16	Surveys	No	Yes	Yes	Yes	Yes
17	Training Courses	No	Yes	Yes	Yes	Yes
18	Predefined Reports	No	Yes	Yes	Yes	Yes
19	Favorite Reports	No	Yes	Yes	Yes	Yes
20	Importing Test Results from OMR Scanner	No	Yes	Yes	Yes	Yes
21	Scheduled Reports	No	No	Yes	Yes	Yes
22	Mobile Application	No	No	Yes	Yes	Yes
23	White-labeling	No	No	Yes	Yes	Yes
24	Multi-lingual Tests	No	No	Yes	Yes	Yes
25	Multi-lingual User Interface	No	No	Yes	Yes	Yes
26	Automated File Sharing Mechanism	No	No	Yes	Yes	Yes
27	Custom Emails and Notifications	No	No	Yes	Yes	Yes

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28	LRS Integration (xAPI)	No	No	No	Yes	Yes
29	SAML 2.0 Single Sign-on	No	No	No	Yes	Yes
30	E-Commerce and In-app Payment Ready	No	No	No	Yes	Yes
31	Microsoft Active Directory Integration	No	No	No	Yes	Yes
32	Integrated Ticketing System	No	No	No	Yes	Yes
33	Free Proctoring Using Webex	No	No	No	Yes	Yes
34	Scheduled Data Transfer (SFTP)	No	No	No	Yes	Yes
35	Custom Feature Development	No	No	No	Yes	Yes
36	Dashboard for System Monitoring	No	No	No	Yes	Yes
37	Data Encryption At-rest	No	No	No	Yes	Yes
38	Data Conversion from any Legacy Format to System Compliant Format	No	No	No	Yes	Yes
39	Developing Custom CSV, XLS or XML Templates for File Exchange with External Systems	No	No	No	Yes	Yes
40	Customization of the Application	No	No	No	Yes	Yes
41	Personalized Help Center	No	No	No	Yes	Yes
42	High Availability through Database Redundancy	No	No	No	No	Yes

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43	Real-time Replication of Data to a Standby Database	No	No	No	No	Yes
44	Secondary Database for High-performance Read Access by External Systems	No	No	No	No	Yes
45	Parallel Processing Distributing Load between Multiple Databases	No	No	No	No	Yes
46	Distributed System - Unlimited Capacity	No	No	No	No	Yes
47	Off-grid Testing without the Internet and Power Supply	No	No	No	No	Yes
48	Open API with a Developer Guide	No	No	No	No	Yes
49	Enterprise Code with Parallel Processing	No	No	No	No	Yes
50	Enterprise High-performance, Scalable Architecture	No	No	No	No	Yes
51	Automated Proctoring	On demand	On demand	On demand	On demand	On demand
52	Live Proctoring	On demand	On demand	On demand	On demand	On demand

#	Data and Performance	STARTER	BASIC	STANDARD	ENTERPRISE	ENTERPRISE PLUS
1	Virtual Machines	1	1	1	4	6+
2	Number of Questions	1000	5000	Unlimited	Unlimited	Unlimited
3	Number of Question Pools	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
4	Number of Created Tests	50	Unlimited	Unlimited	Unlimited	Unlimited
5	Number of Test Attempts per Month	500	1000	Unlimited	Unlimited	Unlimited
6	Number of Surveys	N/A	Unlimited	Unlimited	Unlimited	Unlimited
7	Number of Training Courses	N/A	Unlimited	Unlimited	Unlimited	Unlimited
8	Registered (Active) Users	100	500	Unlimited	Unlimited	Unlimited
9	Concurrent Users (Taking the Test at the Same Time)	50	50	50	200	Scalable to any Number
Option 1 - Purchasing the Software (One-time Fee)						
		STARTER	BASIC	STANDARD	ENTERPRISE	ENTERPRISE PLUS
	Perpetual License (USD)	N/A	N/A	15,000.00	75,000.00	135,000.00
	Hosting Services (Optional) - Monthly Package (USD)	N/A	N/A	350.00	910.00	1,410.00
	Hosting Services (Optional) - Annual Package (USD)	N/A	N/A	3,000.00	8,000.00	12,000.00
Option 2 - Software as a Service						
		STARTER	BASIC	STANDARD	ENTERPRISE	ENTERPRISE PLUS
	Monthly Rental with Hosting and Support (USD)	260.00	380.00	750.00	2,200.00	2,800.00
	Annual Rental with Hosting and Support (USD)	2,650.00	3,875.00	7,650.00	22,440.00	28,560.00

2 Optional Annual Hosting Packages

If you choose to host YouTestMe GetCertified on YouTestMe cloud servers:

- All system components are always hosted exclusively using the infrastructure provided by our hosting provider - OVH - <https://www.ovh.com/world/about-us/>
- OVH guarantees that your Private Cloud complies with ISO/IEC 27001:2013 certification, SOC 1 Type II (SSAE 16 and ISAE 3401) and SOC 2 Type II international certifications and PCI DSS level 1 certification - <https://www.ovh.com/world/private-cloud/documentation/certifications.xml>
- At the point when you want to migrate the application on your premises, the migration is free of charge

#	Edition	STANDARD	ENTERPRISE	ENTERPRISE PLUS
1	Installation	Yes	Yes	Yes
2	Configuration	Yes	Yes	Yes
3	Monitoring	Yes	Yes	Yes
4	Maintenance	Yes	Yes	Yes
5	Primary Production Environment	Yes	Yes	Yes
6	Dedicated Server	No	Yes	Yes
7	UAT Environment	No	Yes	Yes
8	Training Environment	No	Yes	Yes
9	Sandbox Environment	No	Yes	Yes
10	Secondary Standby Production	No	No	Yes

3 Optional Annual Support

3.1 Standard Support

All of the standard support packages include:

- Technical support via email
- Regular software updates
- Free previews of new versions of the application (so that you can decide if you would like to upgrade)
- Assistance with the installation of application upgrades
- Up-to-date manuals and best practices instructions for users and system administrators
- All training materials

The main difference between the support packages is the response time:

Description	Annual Price (USD)
Response time of up to 24 hours	1,500.00
Response time of up to 16 hours	4,500.00
Response time of up to 8 hours	8,000.00

3.2 Premium Support

In addition to all of the above, Premium support includes:

- Dedicated personnel for Technical support via WebEx, email or phone
- Immediate response during the client’s working hours (needs to be specified)

Description	Annual Price (USD)
Immediate response during one 8-hour shift (client’s working hours) on business days	11,400.00

3.3 Custom Support

Other support models are possible and can be tailored in coordination with the client and per their requirements.

4 Optional Proctoring Packages

All proctoring packages are prepaid.

4.1 Automated Proctoring

4.1.1 Per Minute

Clients can purchase proctoring minutes throughout the year on-demand. The advantages of such billing:

- Only the pure proctoring time is taken into account, and there is no rounding of the session time upwards
- The number of sessions held is not taken into account. Instead, only the limit of hours that the system can store is determined
- Peak-load is not limited and not charged

Description	Annual Price (USD)
1 minute of automated proctoring	0.10

4.1.2 Per Student

Proctoring services can be purchased per student annually. In that case, one student can take an unlimited number of proctored tests during a period of one year

Description	Annual Price (USD)
One year of automated proctoring for a single student	12.00

4.1.3 Per Test Attempt

There is also an option to purchase proctoring services per test attempt.

Description	Annual Price (USD)
One proctored test attempt	6.00

4.2 Live Proctoring

4.2.1 Live Proctoring performed by YouTestMe Proctors

Purchasing proctoring minutes from Option 1 is a prerequisite for organizing live proctoring sessions with YouTestMe proctors.

Description	Annual Price (USD)
1-hour session of live proctoring performed by YouTestMe proctor with up to 16 students in a session	96.00

4.2.2 Live Proctoring performed by Client's Proctors

Purchasing automated proctoring minutes and unlocking the option to perform live proctoring are bundled together in this option.

Description	Annual Price (USD)
1 minute of automated proctoring with live proctoring enabled	0.13